

Marquette County Department of Human Services Board Minutes

August 4, 2025 – In-Person and Virtual

Board Members Present: *Chuck Bornhoeft (in person), Mary Walters (in person), Tim Jozwiak (in person), Margaret (Peggy) Krause (in person), Ken Borzick (in person), Cathy Christensen (in person), Scott Kempley (in person)*

Board Members Absent: *Damaris Thome and Barbara Sheldon*

Others Present: *Mandy Stanley, Jennifer Vote, Dawn Woodard, Ron Barger, Kris Bergh, Annett Eckes, Dave Benson, several citizens were present*

1. Call to Order	Mary Walters called the meeting to order at 1:00 p.m.
2. Review and Approve Agenda	Motion/second by Ken Borzick/Chuck Bornhoeft to approve the agenda. Motion carried.
3. Review and Approve Minutes of July 7, 2025	Motion/second by Chuck Bornhoeft/Peggy Krause to approve the minutes. Motion carried.
4. Citizen Inquiries and Concerns, Introductions	Commander for the local American Legion Randy Polk addressed the board speaking to the benefits of the Veterans Service Office.
5. CVSO 2026 Budget	Kris Bergh detailed the proposed 2026 budget. Kris proposed keeping the CVSO Assistant position in the budget as full-time and not being reduced to 50% as proposed by the Administrator. Kris reported data and statistics regarding the cases, workload, and backlog prior to having a full-time CVSO versus having a full-time CVSO. Discussion followed. Moved by Peggy Krause and seconded by Chuck Bornhoeft to approve the 2026 CVSO budget with 1.5 position and to forward to the Executive & Finance Committee. Motion carried 4:3 (Noes: Christensen, Walters, and Jozwiak)
6. Veteran’s Services Officer Report	Kris Bergh reported 10 cases were closed in July. There are currently 10 cases at the Board of Appeals. Kris reported recent outreach events he attended. Kris noted the VA is going to spend additional funding on infrastructure and technology at healthcare facilities.
A. Review Vouchers	No questions on vouchers.
7. Review and Discuss 2026 HS Budget Survey Results	Mandy Stanley shared survey results. Results showed there is an increased desire for services responding to aging, transportation, and food as main identifiers.
8. Human Services Reports	
A. Director’s Report	Mandy Stanley reported there has been a CCS Facilitator Position resignation. The new ADRC Resource Specialist recently started. Mandy attended the Community Forum put on by UW Extension with other community partners. Mandy and IT are exploring the use of AI assisted phone software to triage phone calls. DOT audit went well. Dept. of Children and Families came out for a site visit, which also went well.

B. Review Vouchers and Financial Reports	Supervisor Bornhoeft questioned the revenue amount for July. Jen Vote described the processing and reporting system handled at Treasurer's Office and Administration Office. There will be further discussion at the Finance Workshop 8/15.
C. Financial Unit	Jen Vote reported that the uploaded financial reports do not have updated revenues posted due to the process and system used by the Treasurer/Administration. The data must be manually entered. Jen shared the State has passed a small increase to Children and Family rates and subsequent revenues. Increase of 5% to base of ADRC funding. Jen also reported several mandated services that received no additional funding.
- Food Bank	Jen reported that 308 households utilized the food bank in July. 62% were seniors and children. 15 new households. New food donation bin being made by the Amish. Upcoming event on Sept. 5 th and 6 th Pigfest at Lake Arrowhead Campground- fundraiser during the event for Food Bank. Pig themed group will be in parade.
D. Economic Support/Child Support Unit	Annett Eckes reported several data and statistics for Economic Support and Child Support. The call center had 13,587 calls in July. Foodshare benefits and child support statistics shared for current support and collections. Federal tax audit to occur in 2026.
E. Clinical Services Unit	Dawn Woodard reported there was a resignation of one of the CCS Facilitators. All staff have assisted with taking on the additional cases. Attended Baby 101 event. Working on meetings with Montello and Westfield Schools regarding services they can provide for the upcoming school year. Dawn reported 20 crisis calls, 2 emergency detentions, and 5 in long-term placement for July. The picnic for CCS/CSP held on July 11 th was successful.
- CST/CCS Coordinating Committee- update from July 10, 2025 meeting; next meeting Oct. 16, 2025 at 4:00 p.m.	Had 22 open cases, with 1 on the waitlist
F. Children and Family Services Unit	Mandy Stanley reported that Jessie Cody is out on vacation. The CLTS Worker will return at the end of August. There are 3 youths in out of home care.
G. Aging and Disability Services Unit	Mandy Stanley reported the information on behalf of Jan Krueger. There are 2 individuals in out of home placement. There were 68 calls in July. Website hit most commonly searched for 'resources'.
-Transportation Coordinating Committee- next meeting September 18, 2025 at 9:00 a.m.	Next meeting September 18, 2025 at 9:00 a.m.
-ADRC Advisory Committee- next meeting November 6, 2025 at 9:00 a.m.	ADRC Advisory Committee- Mary Walters reported that in July they reviewed goals for the 2025-2027 plan. Next meeting November 6, 2025 at 9:00 a.m.
9. Upcoming events/issues (discussion only)	HS Board workshop on finances set for August 15, 2025 at 1:00 p.m. Happy Birthday to HS Board member Scott Kempley!

10. Set next meeting date, time, topics	September 8 th at 10:00 a.m. in County Board Room
11. Adjourn	2:30 p.m.

Minutes Submitted by
Kiley Lloyd
(drafted 8/04/25)