

Marquette County Department of Human Services Board Minutes

January 10, 2022 – In-Person and Virtual

Board Members Present: *Dave Benson (in person), Judi Nigbor (in person), Mary Walters (in person), Al Gibeaut (in person), Damaris Thome (virtual), Brittany Marshall-Zoellner (virtual), Bob Miller (in person)*

Board Members Absent: *Dave Matijevich, Barbara Sheldon*

Others Present: *Kris Bergh, Mandy Stanley, Dawn Woodard, Jessie Cody, Annett Mooney, Ron Barger, Jennifer Vote*

1. Call to Order	Mary Walters called the meeting to order at 10 am.
2. Review and Approve Agenda	Motion by Bob Miller to approve the agenda, seconded by Al Gibeaut. Motion carried.
3. Review and Approve Minutes of December 13, 2021	Motion by Dave Benson to approve the minutes, seconded by Judi Nigbor. Motion carried.
4. Citizen Inquiries and Concerns, Introductions	None
5. Business – Veteran’s Services	None
6. Veteran’s Services Officer Report	Kris Bergh shared information on various work activities and upcoming events.
7. Business – Human Services	None
8. Human Services Reports	
A. Director’s Report	Mandy Stanley shared information about interviews for the new positions and open positions. Mandy shared that COVID continues to impact staff and clients including childcare and schooling. Mandy shared she is working with Ron and Melanie on the 2022-2025 Civil Rights Plan. Brittany Marshall-Zoellner joined the meeting at 10:13 am.
B. Aging and Disability Services Unit	Mandy Stanley shared information Jan provided including the number of initial referrals and website usage. Mandy shared that positions for the nutrition program are still open which will impact the dining sites.
1. Transportation Coordinating Committee	The next meeting is March 3 rd , 2022 at 9 am.
2. ADRC Advisory Committee	The next meeting is February 3 rd , 2022 at 9 am.
C. Children and Family Services Unit	Jessie Cody shared the results from the recent Children’s Long-Term Support (CLTS) Program audit. Jessie shared caseload statistics for the CLTS and Birth-to-3 programs. Jessie explained when Child Protective Services is busy, it impacts the other programs in her unit.
1. CST Committee	The next meeting is February 16 th , 2022 at 9 am.
D. Clinical Services Unit	Dawn Woodard shared that consumer surveys went out using SurveyMonkey. Dawn shared statistics on program referrals, and crisis program services including emergency detentions and high-cost mental health placements.
1. CCS Committee	Mary Walters shared information from the CCS Regional meeting and information from the local CCS Committee meeting including enrollments and satisfaction surveys. Mary shared there are discussions on changing the committee meeting to bi-monthly from monthly.

E. Economic Support/Child Support Unit	Annett Mooney shared service data for 2021 for the Child Support Program, BadgerCare and FoodShare programs, and the Home Energy Assistance Program.
F. Financial Unit	Discussion among the group about a couple of vouchers. The consensus among the group is to have "Voucher Review" on the agendas going forward to allow an opportunity for questions. Question on how to interpret information on the financial reports and discussion among the group. Jennifer shared statistical information from Google on search engine usage for the Department and the Food Bank. Discussion among the group on how this works.
1. Food Bank	Jennifer Vote shared that the interviews for the Food Bank Coordinator position are this Thursday.
9. Upcoming events / issues (discussion only)	None
10. Set next meeting date, time, topics	Discussion among the group on the February and March meeting dates. The consensus was to schedule the meetings for February 7 th , 2022 at 10 am and March 7 th , 2022 at 10 am.
11. Adjourn	Mary Walters adjourned the meeting having completed the agenda at 11:14 am.

Minutes Submitted by
Jennifer Vote
(drafted 1/10/22)