

Marquette County Department of Human Services Board Minutes

September 8, 2025 – In-Person and Virtual

Board Members Present: *Chuck Bornhoeft (in person), Mary Walters (in person), Tim Jozwiak (in person), Margaret (Peggy) Krause (in person), Ken Borzick (in person), Scott Kempley (in person), Barbara Sheldon (in person), Cathy Christensen (in person at 10:03 a.m.)*

Board Members Absent: *Damaris Thome*

Others Present: *Mandy Stanley, Jennifer Vote, Dawn Woodard, Ron Barger, Kris Bergh, Jan Krueger, Annett Eckes, Jessie Cody*

1. Call to Order	Mary Walters called the meeting to order at 10:00 a.m.
2. Review and Approve Agenda	Motion/second by Scott Kempley/Ken Borzick to approve the agenda. Motion carried.
3. Review and Approve Minutes of August 4, 2025	Motion/second by Peggy Krause/Ken Borzick to approve the minutes. Motion carried.
4. Citizen Inquiries and Concerns, Introductions	None.
5. Veteran's Services Officer Report	Kris Bergh reported they closed 14 cases, with 14 at board of appeals. Kris noted 1 veteran passed away in the last month, with a notification of an additional passing this morning. Upcoming events- Kris has the CVSO mandatory training in Oct. Induction of Terry Christensen into the Hall of Heroes at VA Hospital. Dept of Defense will start issuing discharge 214 forms. VA will also have travel claims through an app. VA increasing funding to combat homelessness in 2026 budget.
A. Review Vouchers	No questions on vouchers.
6. Review and Approve Resolution to FoodShare Changes	Mandy Stanley shared the resolution from the WCA which asks the state to pick up the last quarter of 2026 FoodShare costs. Motion/second by Barbara Sheldon/Cathy Christensen to approve the FoodShare Change resolution and forward to E&F Committee. Motion carried 7:1 (Noes: Krause)
7. Discussion on Information to be Presented at Human Services Board Meetings	Mandy discussed the results of the group meeting and how to make Board meetings more productive. Consensus being financial reports lag behind, it's more reasonable for the board to review them twice a yr. instead of monthly. Manager reports should pick highlights of data and report what it means, what impact it makes and what the trend analysis shows. Vouchers will continue to be posted for viewing.
8. Review and Approve HS 2026 Budget Proposal	Mandy reported long-term placement increases due to state institute rate increases starting Oct. 1 st and underestimating for placements in 2025. No trend data for long-term placement in Aging and Disability Unit because it hasn't happened in the past. Removed all tax levy from Food Bank. Legal services are increasing in each unit. New expense for evaluations for adult guardianships, which transferred from the Judge's budget. AI software for phone system with company of \$10,000. HS would pilot the program. Program is free until the end of the year. This would eventually be moved to IT budget. Billing Specialists assigned into Clinical Services Unit and Children and Family

	Services Unit and out of Admin. Discussion followed. Motion/second by Tim Jozwiak/Peggy Krause to approve the proposed 2026 HS Budget and forward to E&F Committee Budget hearing. Motion carried.
9. Human Services Reports	
A. Director's Report	Mandy Stanley reported CCS Case Manager position applicant has accepted the offer to fill position. Therapist submitted resignation.
B. Review Vouchers and Financial Reports	None.
C. Financial Unit	None.
- Food Bank	Jen Vote reported that 340 households served. 61% seniors and children. No real change from Aug. 2024 to Aug. 2025. New garden shed for food bank was delivered. Pig Fest went great.
D. Economic Support/Child Support Unit	Annett Eckes reported an increase of \$43,000 in FoodShare issuance benefits in the last year. Call center data- 12,309 calls in August. 740 open cases for child support. Will meet federal performance standards in all 4 categories. Childcare program has 15 families served.
E. Clinical Services Unit	Dawn Woodard reported 157 calls to Northwest Connections to crisis line. Might possibly be down for the year if numbers follow the trend analysis. Crisis calls require collaboration between Sheriff's Office, Crisis Worker, Fiscal Staff, Legal Fees, higher costs, etc. Crisis calls have led to 16 emergency detentions for 2025, average for past 3 years is 26. Outpatient waitlist- 13. Caseload of therapist that resigned is 35. CCS waitlist has 5. Vacancies mean longer waiting periods, increased crisis contacts, decreased motivation, etc. Suicide Awareness bracelets are available for September.
- CST/CCS Coordinating Committee- next meeting Oct. 16, 2025 at 4:00 p.m.	Next meeting October 16, 2025 at 4:00 p.m. Wednesday is regional CCS meeting.
F. Children and Family Services Unit	Jessie Cody reported there are 3 youths in out of home placement. Children's Long Term Placement Support Program- constant increase of 12 cases every year. Added Billing Specialist to help relieve some of that workload.
G. Aging and Disability Services Unit	Jan Krueger reported the newsletter is out. Medicare open enrollment Oct. 15 th . Nutritional supplement information shared. Caregiver Appreciation Nominations are open. Other activity programs shared. 30 county placements for the year. ADRC phone calls are down by 10.
-Transportation Coordinating Committee- next meeting September 18, 2025 at 9:00 a.m.	Next meeting September 18, 2025 at 9:00 a.m.
-ADRC Advisory Committee- next meeting November 6, 2025 at 9:00 a.m.	Next meeting November 6, 2025 at 9:00 a.m.
10. Upcoming events/issues (discussion only)	
11. Set next meeting date, time, topics	Oct. 6 th at 1:00 p.m.

12. Adjourn	11:31 a.m.
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Minutes Submitted by
Kiley Lloyd
(drafted 9/08/25)