

2025
ANNUAL
REPORT



Marquette County
Human Services

2025

The Marquette County Department of Human Services administers approximately 50 programs to address human needs across the lifespan. Most of these programs are mandated. The following pages reflect a sampling of the services provided by the dedicated staff of the Department. For ease of read and understanding the services are organized in the following categories:

Protective Services-assistance to the most vulnerable children or adults who are at risk of harm from someone else or themselves. This can include child protective services, adult protective services, and emergency hospitalizations for those with suicidal/homicidal ideations or those suffering from severe alcohol and drug issues.

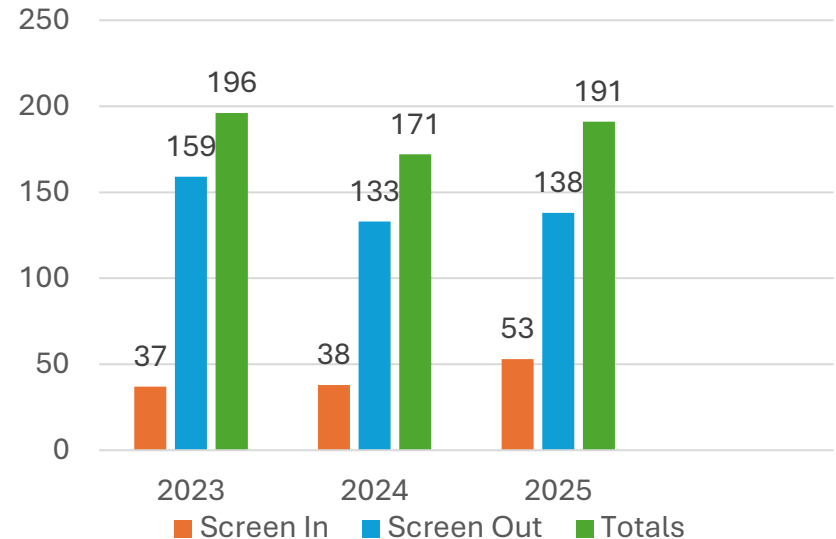
Prevention and Support Services-services designed to help keep people in their homes and living productive, quality lives, free from abuse and/or neglect. This includes providing information and referral to a variety of resources. Some examples are home delivered and dining site meals, Birth to Three, Children's Long-Term Support, Comprehensive Community Services, Care & Share Food Bank, medical assistance, FoodShare, child support, counseling and Family Care enrollment.

PROTECTIVE SERVICES

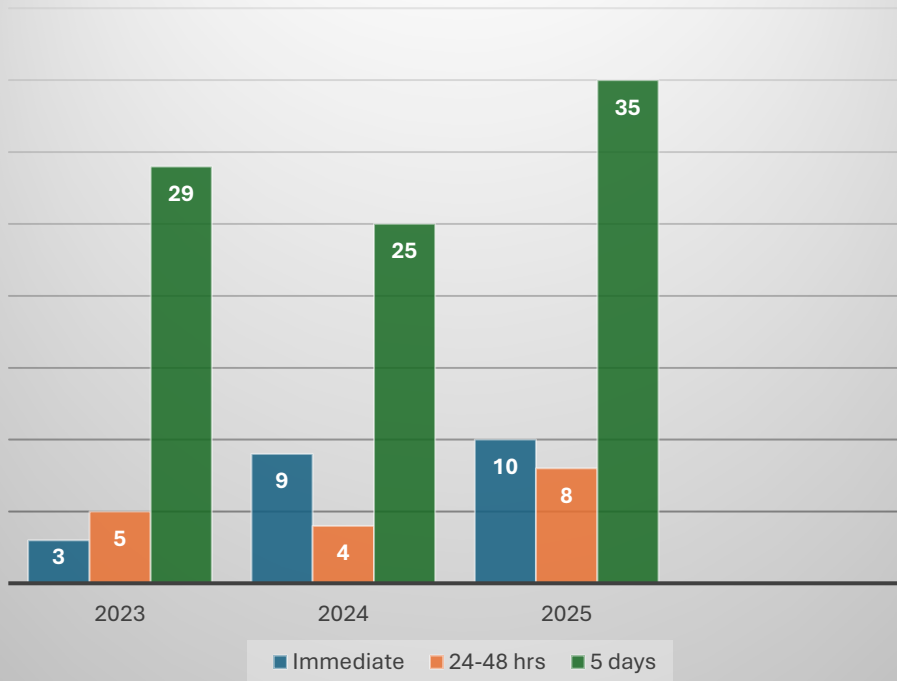
Child Protective Services (CPS)

A primary function of the Children and Family Services unit is the safety and protection of children. The agency receives reports from individuals with concerns about children who may have been a victim of physical, sexual, or emotional abuse or neglect. Decisions are made, utilizing the guidance of State statutes and standards, to determine what, if any response by the agency is needed. Reports that are “screened in” are assigned to a social worker for some type of follow up. Reports that are “screened out” do not receive any additional follow up services. Follow up services can range from a child protective services investigation to a voluntary services offer by the department.

Child Protective Services Reports



Screen In - Response Time



Child Protective Services

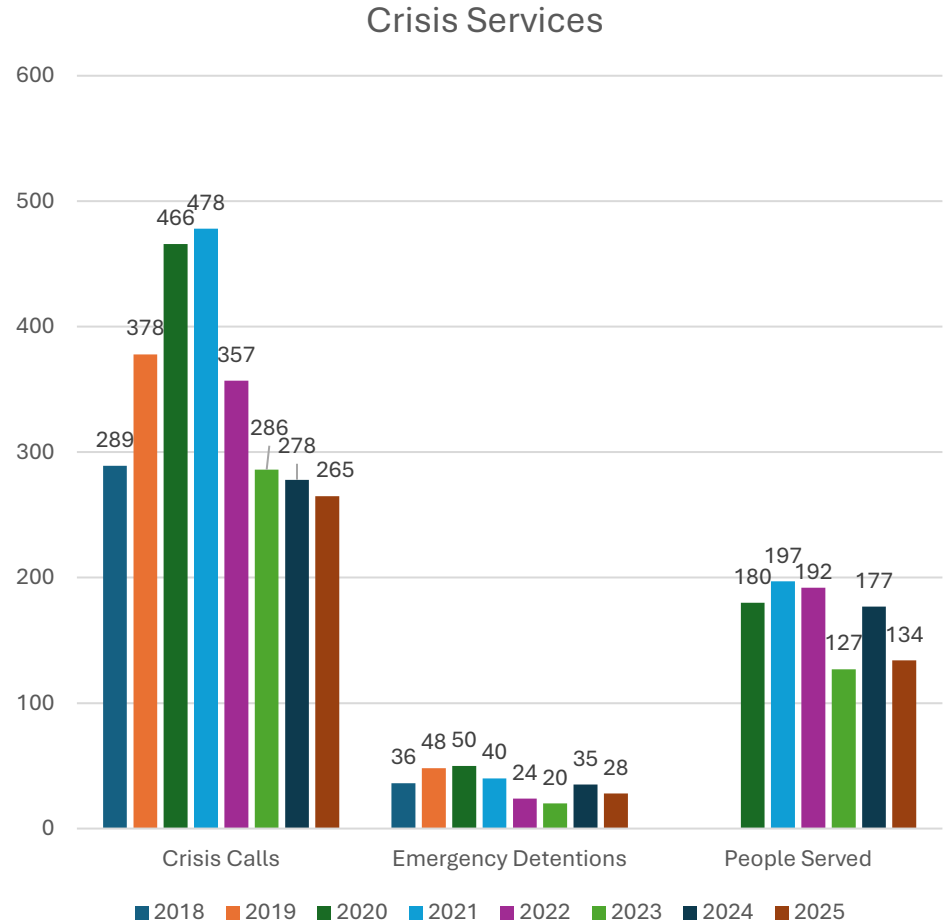
Response Time

In Wisconsin, all “screened in” reports are given a response time as outlined in the State Standards; this determines when a worker is required to make face to face contact with the child and/or parent. The specific case dynamics and social work judgment are critical in analyzing reported information and determining the response time in all “screened in” reports.

There are 3 categories of response times. An immediate response is required when a report indicates serious safety concerns. A 24–48-hour response is assigned when information suggests potential safety issues. A 5-business day response is used when there are no identified safety concerns at the time of the report.

Crisis Intervention

Every county in Wisconsin is required to provide emergency mental health services to persons within the county. Marquette County complies by operating a state-certified Emergency Mental Health Services Program which includes a 24-hour mental health and substance use crisis line and after-hours mobile response contracted through Northwest Connections. In addition, clinic staff provide walk-in support, mobile response, and follow-up services during regular business hours.

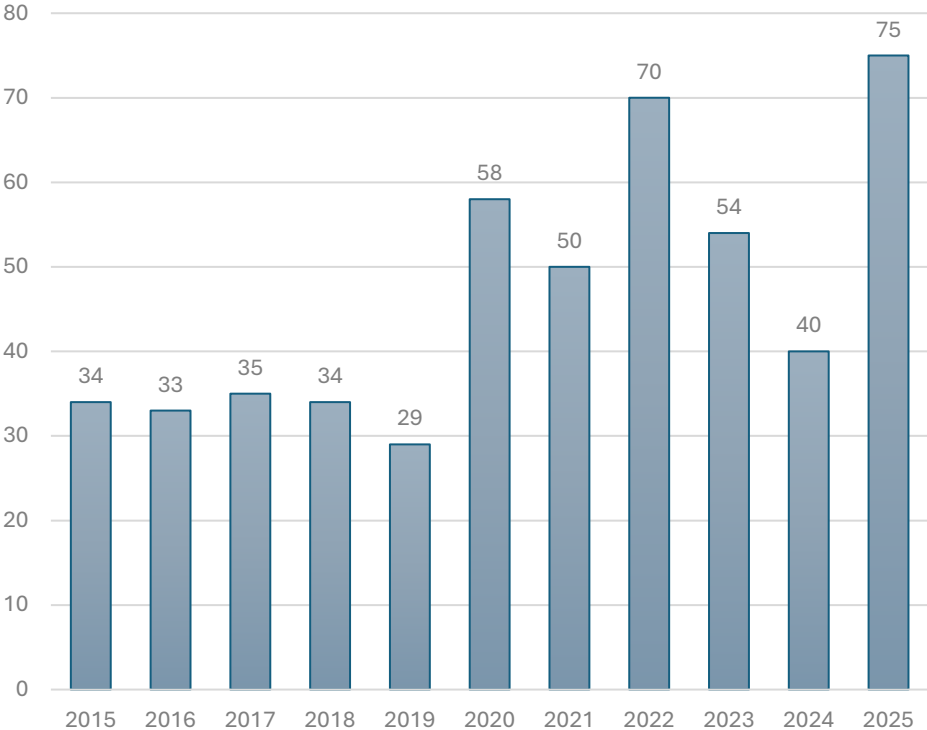


Adult Protective Services (APS)

Adult protective services (APS) refers to any services that, when provided to an individual with developmental disabilities, degenerative brain disorder, serious and persistent mental illness, or other like incapacity, keep the individual safe from abuse, neglect, or misappropriation of property or prevent the individual from experiencing deterioration or from inflicting harm on himself or herself or another person.

Adult at Risk means any adult who has a physical or mental condition that substantially impairs his or her ability to care for his or her needs and who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation.

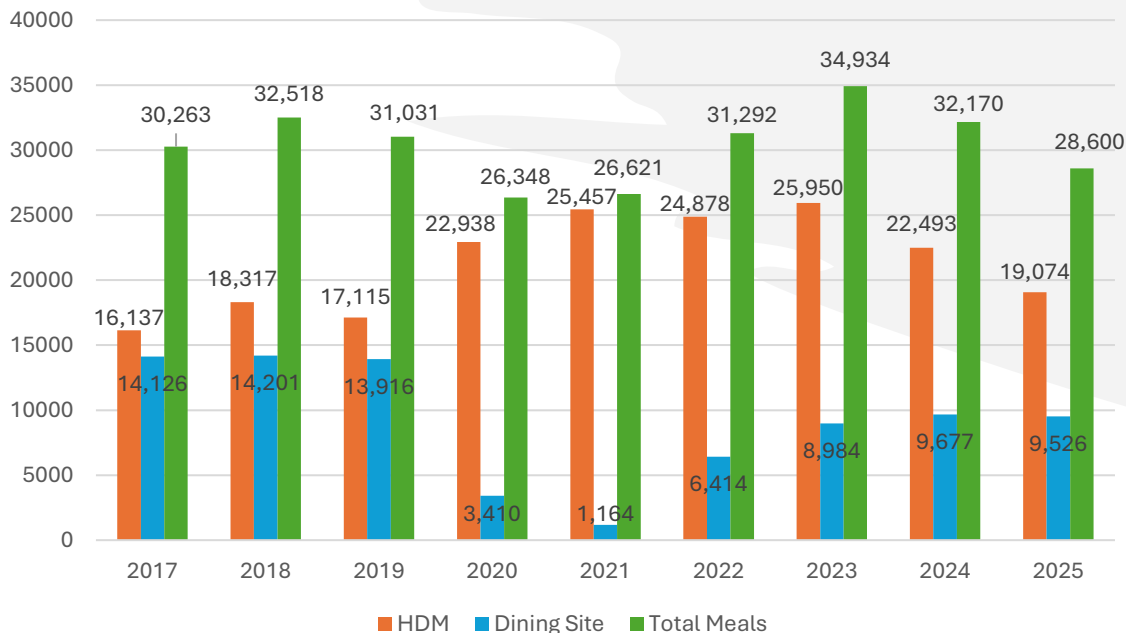
Total Adult At Risk Reports



Prevention and Supports

Nutrition

NUMBER OF MEALS PROVIDED



Senior Dining Program

Nutritious meals are provided for individuals 60 years or older (and their spouses regardless of age). Some disabled individuals under 60 may also qualify. Meals are served at dining sites throughout the county. Each site provides social and educational activities as well.

Home-Delivered Meals

Home-delivered meals are provided to individuals age 60 or older who meet eligibility criteria and are unable to prepare adequate meals on their own. Disabled individuals may also be eligible to receive meals. Meals are provided on a long-term or short-term basis.

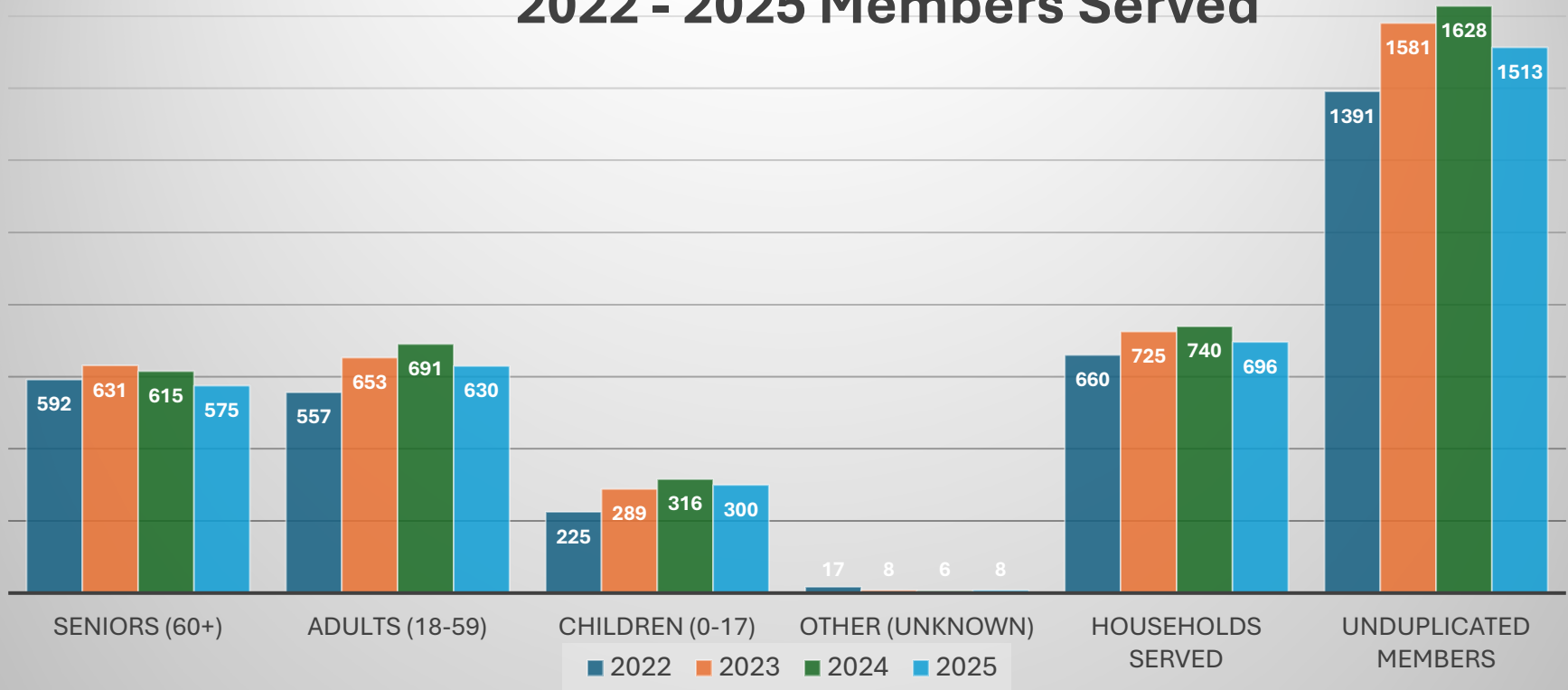


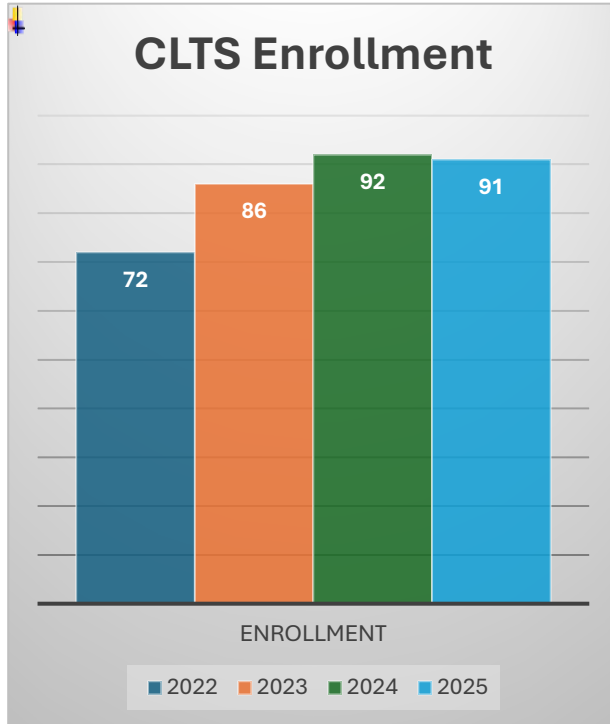
The Care and Share Food Bank of Marquette County is run by a Food Bank Coordinator and approximately 45 active volunteers. Members must meet income eligibility requirements and be a Marquette County resident.

The following graph shows members and households served from 2022-2025 broken down by age category.

The food bank is located at N2975 Highway 22 in Montello.

Care & Share Food Bank 2022 - 2025 Members Served





Children's Long Term Support

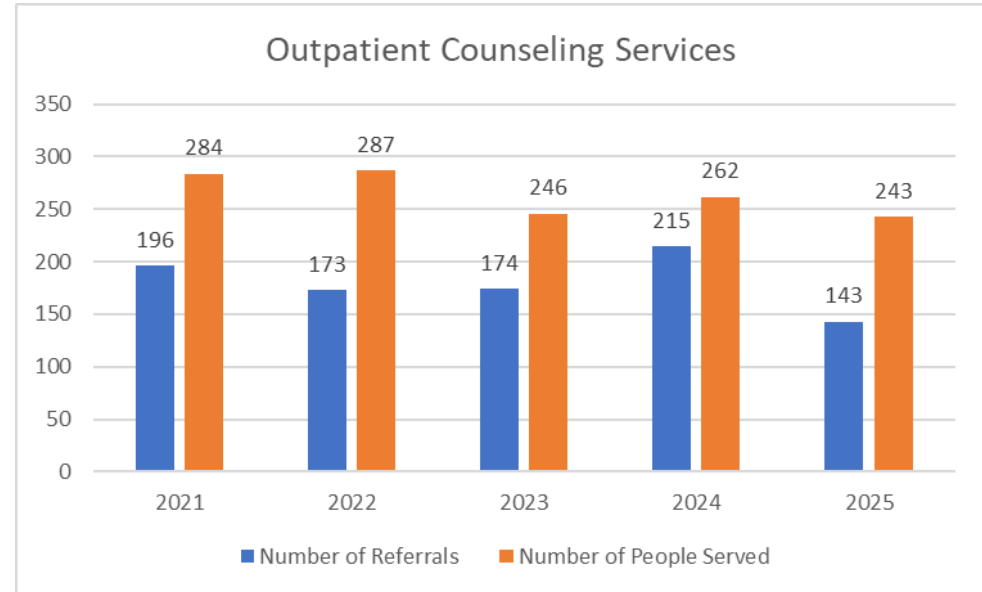
The Children's Long Term Support (CLTS) Program provides supports and services to children with disabilities and their families. It is designed to help children grow and live their best lives, as well as keep them in the community. In 2017, the State of Wisconsin eliminated the program waitlist. The chart below provides information on the number of children enrolled in the CLTS program in Marquette County.

Clinical Services

Outpatient Services

Clinical Services is state certified to provide the following services:

- Assessment and Referral
- Individual, Family, and Group Therapy
- Psychiatric Evaluation
- Medication Management
- Intoxicated Driver Assessment and Driver Safety Planning
- Substance Use Prevention



Economic Support Program Overview

Marquette County Residents Served: 3,152 individuals (average)

Average Enrollment:

- 1,849 total cases
- 950 FoodShare & Healthcare
- 899 Healthcare-only cases
- 1,242 children
- 589 residents with disabilities
- These groups represent 58.1% of all enrolled residents
- Total FoodShare Benefits Issued: \$2,962,514

Wisconsin Shares Child Care Program

Families Served: 12

Children Served: 21

Total Subsidies Issued: \$180,003

Child Support Program Overview

Met All Federal Performance Standards

Performance Measures

- Court order establishment: **92.42%**
- Paternity establishment: **105.13%**
- Current support collection rate: **81.71%**
- Arrears collection rate: **84.76%**

Caseload & Collections

- Average 2025 Caseload: 798 cases involving 1,048 children
- Total Current Support Collected: \$1,360,861
- Total Arrears Collected: \$258,223

ANNUAL FINANCIAL REPORT

MARQUETTE COUNTY DEPARTMENT OF HUMAN SERVICES

2025



BUDGET VS. ACTUAL

METRIC	2025 BUDGET	2025 ACTUAL		% CHANGE	5 YEAR TREND
STATE AIDS	\$2,872,848.00	\$3,174,919.59	↑	11%	
PROGRAM REVENUES	\$1,550,485.00	\$1,791,317.21	↑	16%	
COUNTY TAX LEVY	\$2,184,004.00	\$2,184,004.00	→	0%	
OPERATING EXPENSES	\$2,587,796.00	\$3,381,403.27	↑	31%	
PERSONNEL	\$4,019,541.00	\$3,916,730.00	↓	-3%	
NET SURPLUS (DEFICIT)	\$0.00	(\$147,892.47)			

5 YEAR ACTUALS (2021-2025)

