

Dispatcher/Telecommunicator

Marquette County Sheriff's Office

Montello, Wisconsin

Reason for Announcement:

Fill vacancy

Full-Time

Responsibilities:

As a 911 Dispatcher, no two shifts are exactly the same. You'll be at the center of public safety—helping people during emergencies, supporting first responders in the field, and making critical decisions when every second counts. What You'll Do - Answer the call when it matters most. Receive 911 and non-emergency calls and quickly determine what type of assistance is needed. - Be the calm in someone's chaos. Gather critical information, provide reassurance, and give lifesaving instructions while help is on the way. - Dispatch police, fire, and EMS. Coordinate the right resources and keep responders updated as situations develop. - Be the lifeline for first responders. Monitor radio traffic, track responder locations, relay critical information, and help keep personnel safe in the field. - Think fast and multitask. Manage phones, radios, computer systems, alerts, and multiple incidents—sometimes all at once. - Make decisions that matter. Prioritize calls and respond quickly to changing situations using training, sound judgment, and established procedures. - Use technology to help solve problems. Work with computer-aided dispatch, mapping, emergency communications, databases, and other public-safety technology. - Work as part of a team. Communicate closely with law enforcement, fire departments, EMS, neighboring agencies, and fellow dispatchers. - Help your community every shift. Whether it's a major emergency, a missing person, severe weather, a traffic crash, or someone simply needing help, you'll play an important role in getting resources where they need to go. - Stay ready for the unexpected. Emergencies don't follow a script, and dispatchers must be adaptable, resourceful, and prepared to respond to whatever comes next. More Than Answering Phones 911 Dispatchers are often the first first responders involved in an emergency. You may never meet the person you helped or the responder you kept safe—but your voice, decisions, and actions can make a lasting difference. If you thrive in a fast-paced environment, enjoy helping others, work well under pressure, and want a career where your work truly matters, we want to hear from you.

Salary:

\$22.37 - \$29.61 per Hour

Benefits:

- Clothing Allowance
- Deferred Compensation
- Dental
- Health Insurance
- Paid Holidays
- Sick Leave
- Vacation
- Number of Paid Holidays: 13
- Pitman work schedule, off every other weekend, 12 hour shifts
- Low deductible health insurance with generous County contributions
- The County covers a life insurance policy equal to your annual salary.
- Vacation, the new employee will receive a pro-rated amount of vacation time based on two weeks of vacation for the first year. On January 1 of the following year, the employee will receive 2 full weeks of vacation.

Qualifications:

- Ability to handle several tasks simultaneously
- Able to work evenings, weekends, and holidays
- Driver's license
- Good verbal and written communication skills
- Knowledge and skills in operating computer systems
- No felony convictions
- React quickly and effectively to stressful situations
- Minimum Age: 18

Education Requirements:

High school diploma

Notes:

- Background Check
- Drug Screening
- Medical Examination
- Oral Interviews

Affirmative Action (AA)

American Disability Act (ADA)

Equal Opportunity Employer (EOE)